



**DEPARTMENT OF VETERANS AFFAIRS
OFFICE OF KENTUCKY VETERAN CENTERS
CARL M. BRASHEAR RADCLIFF VETERANS CENTER**

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To all of the Radcliff Veterans Center family:

I know that we have been in communication with everyone regarding the steps we, as RVC leadership, have taken to ensure the safety and wellbeing of all of our veterans and staff. However, I thought that now might be a good time to refresh some of the information as we have moved forward during these trying times.

As everyone knows, we have restricted visitation to our veterans to help limit their exposure to the Corona virus. This is a hardship on them as well as you. However, it is probably the best possible step that we could take to reduce their chances of contracting this disease. We are making some very limited exceptions for those veterans at end of life. We will be happy to discuss these exceptions with you as your family member's condition changes. We are still accepting items being brought in for the veterans by family members. If you bring something in, please place it in a cleanable container so that we can disinfect it prior to placing in a veteran's room.

Since face-to-face communication is no longer available, we are helping to facilitate electronic communication, via either cell phone or internet connection. As there are many available options, please contact our Activities staff to coordinate something if you need some assistance. We are also welcoming your visit from outside the veterans' rooms. This too will need to be coordinated through Activities or the Nursing staff. You can also go to our Facebook page and post a message to your veteran. And if you come up with a new or different methodology for communicating with your veteran, please share that with us and other family members. Sometimes the best ideas come from you.

As of this writing, we have not had any veteran or staff member diagnosed with COVID-19. With everyone's continued vigilance and cooperation, and the blessing of God, we may make it through this threat safely. If anyone has a question or comment, please feel free to contact me here at the facility.

Ed Thompson, Administrator



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